



ASSESSMENT REPORT

Northgate Communications Ltd

Company number 09428817 · northgatecomms.co.uk

Assessed 18 September 2026 · every item checked against a live source · sample report, fictional company

59

OVERALL SCORE, OUT OF 100

WEAK

The email set-up is the finding. Mail from northgatecomms.co.uk is not enforced, the SPF record exceeds the lookup limit so strict receivers reject it outright, and nobody is sent a report when either happens. For a business that sells communications, that is the first thing a technical buyer checks. Behind it, two of four domains are held by one person, one of them lapses in December, and six versions of the company name are in public view.

Seven items could not be established from outside. Each is excluded from the score rather than counted against it, and the closing page gives the question that would settle each one and who is likely to hold the answer. No certification level is met: four of the six hard-floor items are open.

35

Passed

7

Needs a decision

10

Weak

14

Failed

7

Could not be confirmed

THE TEN AREAS, AND WHAT EACH SCORED

01	Company record	90	02	One business or several	41
03	Machine-readability	64	04	Navigability	76
05	Email authentication	31	06	Contactability and identification	80
07	Proof	46	08	Presence away from the site	58
09	Domain ownership	42	10	Legal pages and company particulars	66

TALK TO US ABOUT THIS REPORT

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CARRIED OUT BY

Digital Trust Audit

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REQUESTED THROUGH

TelecomGrowth

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WHAT THIS IS

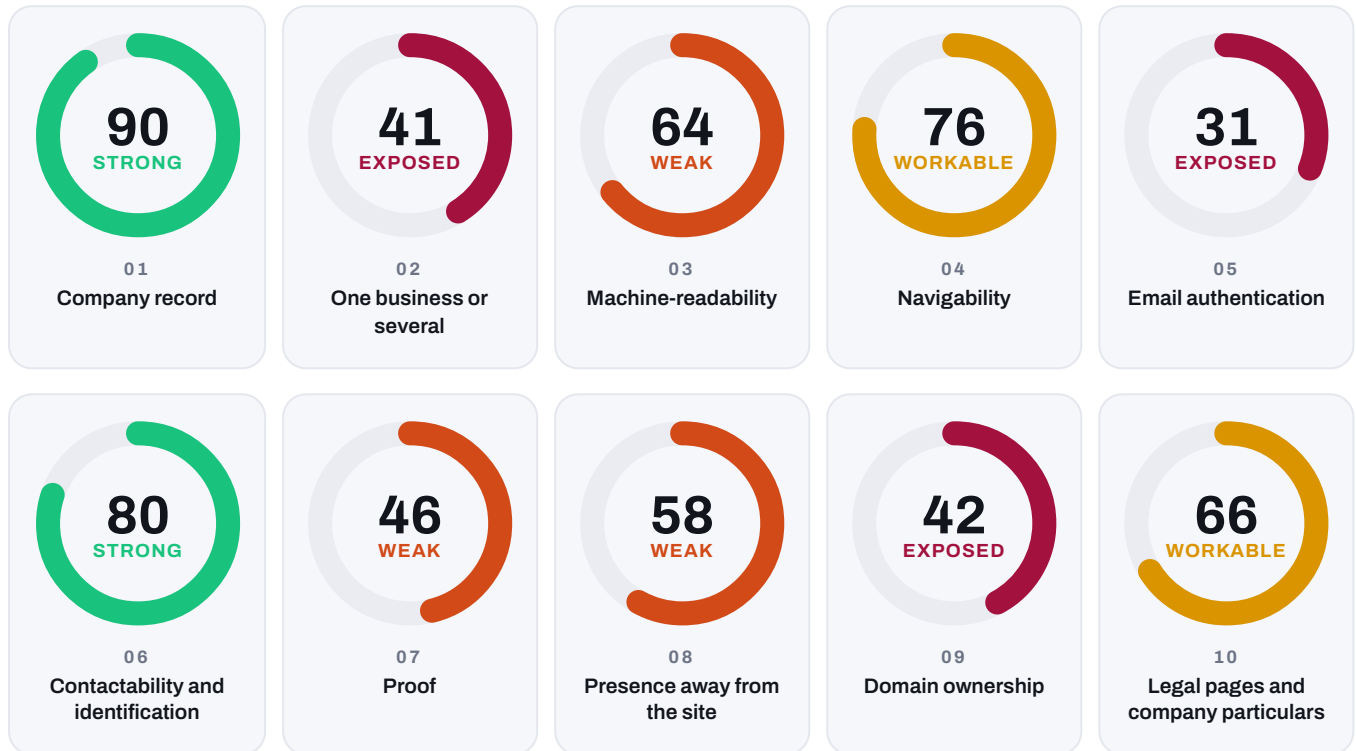
A record of what an outsider can establish about this business unaided — a switching customer, a receiving mail server, a wholesaler's onboarding desk, an AI answer engine — checked against live sources on the date shown, with the evidence beside every line.

WHAT IT IS NOT

A security test, a network audit or a to-do list. Nothing was probed and nothing needed a login. We make no judgement on service quality or tariffs, and we neither carry out the fix nor point you to anyone who does.

01 The ten areas at a glance

Each area is scored out of 100 on what could be checked against a live source. The overall figure is the plain average of the ten, rounded; anything that could not be confirmed is removed from its area's calculation rather than marked down. That is why a later assessment can score lower than this one as more becomes checkable, and why a falling score is not automatically bad news.



FINDING FLAGS

Passed — 35 Needs a decision — 7 Weak — 10
Failed — 14 Could not be confirmed — 7

SCORE BANDS

Strong 80–100 Workable 65–79 Weak 45–64
Exposed 0–44

HOW EACH AREA'S FINDINGS BREAK DOWN

01 Company record	3 1	02 One business or several	1 1 2 1
03 Machine-readability	1 1 2 1	04 Navigability	2 1 1 1
05 Email authentication	1 1 2 1	06 Contactability and identification	3 1 1
07 Proof	1 1 1 2 1	08 Presence away from the site	1 1 1 1 1
09 Domain ownership	1 1 2 1	10 Legal pages and company particulars	2 1 1 1

The ten area headings are public. The tests inside them are not: a checklist that can be read in advance gets prepared for, and from then on it measures the preparation.





AREA 01

STRONG

Company record

The register and the website agree on everything that can be compared between them.

✓ Passed

Registered name matches the name in the site footer

Companies House 09428817 · all 24 crawled pages

✓ Passed

Registered office current and consistent with /contact/

Change of address filed 14 Mar 2026

✓ Passed

Accounts and confirmation statement filed on time

Next accounts due 30 Jun 2027

! Needs a decision

Two dormant subsidiaries still carry the trading name

Northgate Telecom Ltd and Northgate Connect Ltd, dormant since 2022



AREA 02

EXPOSED

One business or several

Six spellings of the company name are in public circulation, and nothing outside the business can tell which is the real one.

✗ Failed

Six distinct name forms across nine public sources

Northgate Communications Ltd · Northgate Comms · Northgate Communications (UK) · NorthGate Communications · Northgate Telecom · Northgate

✗ Failed

LinkedIn company page and Google Business Profile use different names

LinkedIn: Northgate Communications · Business Profile: Northgate Comms Ltd

- Weak

The signature on the request email gives the name without “Ltd”

“Northgate Comms” · no company number or registered office in the signature

✓ Passed

One trading address everywhere it appears

Unit 4, Barrowby Court, Leeds LS15

? Could not be confirmed

Which name form appears on customer contracts

Not visible from outside — see the closing table



AREA 03

WEAK

Machine-readability

The words can be read. What the business is, where it is and what it sells cannot be extracted from anywhere.

✓ Passed

Page text is real text rather than images

24 of 24 pages

- Weak

11 of 24 pages publish no meta description

Including /services/ and /about/

✗ Failed

No Organization or LocalBusiness structured data on any page

Validated 18 Sep 2026

- Weak

Tariff tables on /hosted-voice/ are images with no text description

Three price grids · a machine reading the page finds no prices

! Needs a decision

Link previews show a 2019 logo at 210×210px

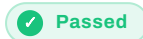
og:image points at a retired asset



AREA 04 WORKABLE

Navigability

Sound in the main. The dead ends sit on the pages sales people link to most.



Passed

No broken links in the main navigation

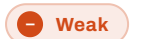
0 of 118



Failed

Nine broken outbound links, seven on /partners/

Vendor pages renamed or retired



Weak

The homepage switch-off checker links to a retired wholesaler tool

Returns the wholesaler's generic landing page



Needs a decision

Missing pages return status 200 rather than 404

A crawler is told a page exists when it does not



Passed

Layout holds and every control can be tapped on a phone

Tested at 390px and 360px



AREA 05 EXPOSED

Email authentication

Unenforced, over the lookup limit, and unreported. Anyone could send as you and no one would hear about it.



Weak

DMARC record present at p=none

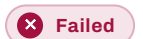
Mail that fails authentication is still delivered



Failed

No aggregate reporting address on the DMARC record

Impersonation of the domain would go unseen



Failed

SPF needs 13 DNS lookups against a limit of 10

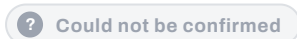
Nine include statements · strict receivers return a permanent error



Passed

DKIM signing valid on the primary sender

2048-bit key, selector rotated Jan 2026



Could not be confirmed

Whether two of the nine authorised senders are still in use

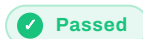
Neither platform could be identified from outside



AREA 06 STRONG

Contactability and identification

Easy to reach during the working day. Identification and out-of-hours faults are where it thins out.



Passed

Phone, email and address in every page footer

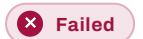
Consistent across 24 pages



Passed

Published number answered on a working day

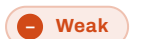
Tested Wed 17 Sep 2026, 10:42 · answered in three rings



Failed

Neither the company number nor the registered office appears on the site

Checked footer, /contact/, /about/ and /terms/



Weak

No out-of-hours fault route stated for business lines

/support/ lists office hours only



Passed

VAT number published and valid

GB 284 9107 33 · HMRC VAT number check, 18 Sep 2026

46

AREA 07

WEAK

Proof

The claims are credible. Very few of them can be checked by someone who sets out to check.

✗ Failed

Four case studies, none naming the client or a date

"A national retailer" · "a leading care provider"

✗ Failed

Partner badge claimed but not found in the vendor's public partner directory

Searched under all six name forms

✓ Passed

Cyber Essentials certification confirmed on the IASME register

Valid to 11 Feb 2027

- Weak

Testimonials credited to first names only

Five quotes · no company, role or date

! Needs a decision

"Over 500 UK businesses" on the homepage with no basis given

A figure with no source is one a buyer discounts

? Could not be confirmed

Whether the ISO 9001 and ISO 27001 claims are current

No certificate number or certifying body published

58

AREA 08

WEAK

Presence away from the site

Listed where a buyer would look. Most of what is listed has not been touched since 2023.

✓ Passed

LinkedIn, Google Business Profile and two trade directories live

4 of 4 checked

✗ Failed

Three of five staff named on the site no longer list the company on LinkedIn

Including the named technical contact · checked 17 Sep 2026

- Weak

Business Profile shows Saturday opening; the line is closed on Saturdays

Profile last edited 2023

! Needs a decision

Nine reviews, none answered

Two negative reviews unanswered since 2024

42

AREA 09

EXPOSED

Domain ownership

Half the domain estate belongs to a person rather than the company, and one name lapses before Christmas.

✗ Failed

northgatecomms.co.uk registered to a named individual

Nominet registrant field, 18 Sep 2026

✗ Failed

northgate-telecom.co.uk expires 2 Dec 2026, inside 90 days

75 days from the date of assessment · auto-renew off

- Weak

Renewal notices go to a mailbox on the legacy domain

admin@ on northgate-telecom.co.uk

✓ Passed

Two domains company-registered with registrar lock

northgatecommunications.co.uk and northgatecommunications.uk

? Could not be confirmed

Whether anyone now employed can sign in to the registrar account

Asked; not yet answered

66

AREA 10

WORKABLE

Legal pages and company particulars

Every page a buyer expects is there. The cookie banner does not do what the cookie policy says.

Passed	Privacy, cookie and terms pages present and linked from every footer 3 of 3
Failed	Analytics and two advertising tags load before consent is given Observed on first load in a clean browser
Weak	Privacy notice gives a controller address two moves out of date Last revised 2021
Needs a decision	Hosted voice pages say nothing about 999 calls on internet-based lines No statement on /hosted-voice/ or in the published terms
Passed	ICO registration current ZA487215, valid to 4 May 2027

What would settle the seven unconfirmed items

None of the findings above required anything from you. These seven do. In each case the answer already exists somewhere in the business; supplying it moves an item out of the unconfirmed column and into the score, whichever way it falls.

WHAT WE NEED	WHAT IT SETTLES	WHO USUALLY HOLDS IT	AREA
The two unidentified senders on the SPF record	Whether nine platforms can send as you, or seven	Whoever manages DNS and marketing tools	5 — Email
Which name form your customer contracts use	Decides which of the six forms is the one to keep	Finance or operations	2 — Names
Certificate numbers and bodies for the two ISO claims	Confirmed on a register, or recorded as not found	Quality or compliance owner	7 — Proof
Who can sign in to the registrar account today	A domain inside 90 days of expiry, held by one person	Whoever registered the domains, often a founder or first web developer	9 — Domains
Which named staff still work in the business	Separates a stale page from a smaller team; both look alike from outside	Directors	8 — Presence
Status of the two dormant subsidiaries	Whether their names are live trading names or history	Directors or accountant	1 — Register
Current data-controller address	Settles the privacy notice and the site particulars together	Company secretary or accountant	10 — Legal

The registrar login is the question that comes back blank

For resellers the gap is nearly always the same: the domains were registered by whoever built the first website, or by a founder, years before anyone thought of them as assets. It surfaces during a sale, a wholesaler's due diligence, or a missed renewal that takes the mail down with it. Not knowing who holds it is not a failing. It is simply the item that costs most to discover late.

These findings are yours to act on or not. The report records what was true on the day and the criterion each item was measured against. It sets no order of work and names no supplier. As agreed when the request was made, a copy goes to TelecomGrowth, which introduced it and may offer to do the work; you are under no obligation to use them or anyone else. This body carries out no remediation and takes no fee from whoever does.

DTA Registry Ltd, trading as Digital Trust Audit · 18 September 2026 · Findings reflect live sources on the date of the run. Certificates renew, domains expire, platforms change what they require, and pages get edited.